

Notes on booking

Notes: Please read before making a reservation

■ Reservations

- We take calls during limited hours for inquiries and reservations: 11:30am - 3:30pm and 5:30pm - 10:30pm.
- Reservations for more than 10 guests must be made via phone and require credit cards information.
- If you are more than 15 minutes late without prior notice, we reserve the right to release your seat to other guests. Even if you contacted us, you could only stay for a shorter time, depending on other reservations.
- The Chef Course menu is only served for reservations in advance.
- GST+10% service fee will be added to the indicated fee.
- Payment is cash or credit cards only.
- The dress code is smart casual. Please refrain from tank tops, sweatshirts, shorts, sport sandals, beach sandals, torn jeans and pants, etc.

■ Cancellations

- Please note we charge a fee for cancellations on reservations for more than 10 guests.

Schedule date or no show: 100% of expected dining cost

1 day prior: 75%

2 days prior: 50%

- A fee will be also added to seat cancellations.

Lunch Time: 5,000yen per guest

Dinner Time: 15,000yen per guest

■ Children

- Please call us directly to make a reservation if your party includes children age 0 to 6.
- No high chairs or booster chairs prepared.
- We equip no diaper changing tables and lactation rooms. Please use the ones at the Hotel Okura lobby.
- No children's menu available, however we could arrange if requested.
- No outside food (eg. snacks and solids) and drinks are allowed.
- We may ask you to temporarily leave the seat if the children severely distracts other guests' dining experience.

■ Equipment

- We offer private rooms for 2 and 4 guests.
- The rooms have no sofa seats, however bench seats are provided.
- Wheelchair access available.
- The venue is rentable for private parties for more than 30 people or a starting price of 350,000yen.

■ BYO Charges

- Wine*: 3000yen per bottle / up to 2 bottles
- Cake: 2000yen per cake

*Same varieties and vintages (age) as we offer are not allowed.

Please refer to the wine list on our website.

Wine List Click Here

■ Drivers

Please use the parking units at Kyoto Hotel Okura.